

Parents & Supporters Welcome

English transcript

Hi, and welcome to our U of T community. My name is Sandy Welsh, and I'm the Vice Provost, Students at the University of Toronto. One of the things that I love to do in my role is to make sure all of the support services are there for your children. This means that we have our health and wellness services, our accessibility services, as well as the things that make university life enjoyable and help build community, like our clubs and a lot of our other events and groups.

U of T is a warm and welcoming place, we've worked hard to make sure you know and our students know that we have a culture of caring that is here to support them to be successful in their academic work and to be successful in their in their growth and their development.

You know your student best and we know our student services and supports best. So we're here to make sure that when your students need us that we're there to help them to provide them with enriching opportunities, so they can learn new things challenge themselves. And we're also there to support them when things aren't going quite as well as they might hope. No matter what your students are experiencing while they're with us, we're here to help.

There'll be some amazing successes. Some times when things don't go quite as planned. And your young person needs to know that you're there loving them and supporting them as they go through those normal ups and downs and stresses and strains of life as a university student.

There's so much to love about the new parents and supporters website. One of the things I recommend that you take a look at is the Parents & Supporters Webinar.

We also have information on how to support your student. I really recommend that you look at it as they're getting ready to transition into university.

For a parent who's concerned about their student, it's important that you talk to them first in an open and non-judgmental way to find out what's going on and encourage them to reach out to our offices. We really do want our students to learn that we're here to support them, and to be good at reaching out and seeking help.

If you do reach out to one of our offices, one of the things that you might be told is that we need the permission of your child before we speak to you. That's part of one of the things that we have in place to make sure that your student knows that we're communicating with them, and that you've had a chance to talk to your student as well.



Being a University of Toronto is a wonderful experience. We can't wait for your student to be here with us. And we're here all along their journey with us at U of T, to be cheering for them when things are going well, to be there to help them when they need it. A little more support and we also want you to know that that we're here to care to support and to help your student achieve their dreams.